

IN THE CLAIMS

For the convenience of the Examiner, all pending claims of the present Application are shown below whether or not an amendment has been made.

Please amend the claims as follows.

1. **(Previously presented)** A method for reporting a value of a key performance indicator comprising:

receiving information identifying a selected key performance indicator to monitor;

identifying at least one business event associated with the selected key performance indicator;

receiving a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, electronically determining the value of the key performance indicator based on the business data; and

displaying the determined value of the key performance indicator via a contextual visualization interface.

2. **(Previously presented)** A method according to claim 1, wherein the business event message describes a reference event.

3. **(Previously presented)** A method according to claim 1, wherein the business event message describes a change event.

4. **(Previously presented)** A method according to claim 1, wherein the business event message describes a threshold event.

5. **(Previously presented)** A method according to claim 1, wherein the business event message describes a task completion event.

6. **(Previously presented)** A method according to claim 1, wherein the business event message describes a task failure event.

7. **(Previously presented)** A method according to claim 1, wherein the key performance indicator is a prediction, and the step of determining includes applying predictive logic to the business data.

8. **(Canceled)**

9. **(Previously presented)** A system for reporting a value of a key performance indicator, comprising:

a processor operable to execute a workflow manager operable to:
receive a selection of a key performance indicator;
identify a business event affecting the value of the key performance indicator;
receive a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;
in response to receiving the business event message, determine the value of the key performance indicator based on the business data; and
output the determined value of the key performance indicator; and
a contextual visualization in connection with the workflow manager operable to display the value of the key performance indicator.

10. **(Previously presented)** An apparatus for reporting a value of a key performance indicator, comprising:

a processor; and
a memory connected to said processor storing a program to control operation of said processor;
the processor cooperative with the program in memory to:
receive a selection of a key performance indicator;
identify a business event affecting the value of the key performance indicator;
receive a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;
in response to receiving the business event message, determine the value of the key performance indicator based on the business data; and
display the determined value of the key performance indicator.

11. **(Canceled)**

12. **(Previously presented)** The method of Claim 1, further comprising:
determining whether to request additional information about the business event based
at least in part on the business data included in the business event message;
requesting the additional information from an information provider; and
wherein electronically determining the value of the key performance indicator
comprises electronically determining the value based at least in part on the business data and
the additional information.

13. **(Previously presented)** The method of Claim 1, wherein the business event
message further includes a successor event and an expected time period for the successor
event to occur, and further comprising:

displaying a message for the successor event when the expected time period has been
reached and the successor event has not occurred.